**Introduction**

Whether for lube oil, fuel oil, or general fractionation, vacuum columns utilize ejector systems to maintain design vacuum levels within the column. Noncondensibles, cracked gases, hydrocarbon vapors and steam are removed from the column by the ejector system. Extraction of these fluids from the column is key to a proper vacuum level within the column and consequently, design charge rates and specification quality product are achieved.

Refiners do have lengthy operating experience with ejector systems. Ejector systems have been the mainstay for refinery vacuum distillation. Whether a crude vacuum tower operates as a 'wet', 'damp' or 'dry' tower, an ejector system is the vacuum producer. Different tower operating pressures and overhead load characteristics of wet, damp or dry operation affect only the configuration of an ejector system but the basic operating principle remains unchanged.

Even with lengthy operating experience, refiners view ejector systems with hesitation and uncertainty. This uncertainty results from an incomplete understanding of the basic operating principles of ejectors themselves and their interdependency with any vacuum condenser it supports or to which it discharges. There is only limited information in technical journals or books addressing operating principles of ejector systems. On a positive note, ejector systems are quite reliable and performance shortcomings are not a common problem. However, when operating problems do occur, they appear as a dramatic change in performance rather than a gradual loss of performance. Vacuum tower crisis is always critical and an immediate remedy is necessary. The purpose of this article is to offer a concise and complete overview of ejector and condenser fundamentals, system operation and troubleshooting.

**Ejectors**

**Component parts**

It is important to know the proper nomenclature for internal parts of an ejector before beginning to discuss how an ejector works. An ejector is a static piece of equipment with no moving parts (Figure 2). There are four major components to an ejector, the motive nozzle, motive chest, suction chamber and diffuser.
Operating principle

The basic operating principle of an ejector is to convert pressure energy of high pressure motive steam into velocity. High velocity steam emitted from a motive nozzle is then used to work on the suction fluid. This work occurs in the suction chamber and diffuser inlet. The remaining velocity energy is then turned back into pressure across the diffuser. In simple terms, high pressure motive steam is used to increase the pressure of a fluid that is at a pressure well below motive steam pressure.

Thermodynamically, high velocity is achieved through adiabatic expansion of motive steam across the converging/diverging motive nozzle from motive pressure to suction fluid operating pressure. The expansion of the steam across the motive nozzle results in supersonic velocities at the nozzle exit. Typically, velocity exiting a motive nozzle is in the range of Mach 3 to 4, which is 3000 to 4000 ft/sec. In actuality, motive steam expands to a pressure below the suction fluid pressure. This creates the driving force to bring suction fluid into an ejector. High velocity motive steam entrains and mixes with the suction fluid. The resulting mixture is still supersonic. As this mixture passes through the converging, throat, and diverging sections of a diffuser, high velocity is converted back into pressure. The converging section of a diffuser reduces velocity as the cross-sectional area is reduced. The diffuser throat is designed to create a normal shock wave. A dramatic increase in pressure occurs as flow across the shock wave goes from supersonic, to sonic at the shock wave, to subsonic after the shock wave. In a diffuser diverging section, cross-sectional flow area is increased and velocity is further reduced and converted to pressure.

The performance curve

Ejector manufacturers summarize critical data on a performance curve. Figure 3 shows a performance curve for a single stage ejector. On the y-axis of this curve is suction pressure in millimeters of mercury absolute (mm HgA). On the x-axis is the water vapor equivalent load (lb/hr).

Equivalent load is used to express a process stream, which may be made up of many different components, such as air, water vapor and hydrocarbons, in terms of an equivalent amount of water vapor load. Figures 4 and 5, from the Heat Exchange Institute Standards for Jet Vacuum Systems, show the curves that are used to convert various molecular weight gases to the appropriate vapor equivalent at a reference temperature of 70°F.

The performance curve can be used in two ways. First, if the suction pressure is known for an ejector, the equivalent vapor load it handles may be determined. Secondly, if the loading to an ejector is known, suction pressure can be determined. If field measurements differ from a performance curve, then there may be a problem with either the process, utilities or ejector.
Motive steam
Minimum motive steam pressure is important and is also shown on a performance curve. The manufacturer has designed the system to maintain stable operation with steam pressures at or above a minimum steam pressure. If motive steam supply pressure falls below design, then a motive nozzle will pass less steam. When this happens, the ejector is not provided with sufficient energy to compress the suction fluid to the design discharge pressure. The same problem occurs when the supply motive steam temperature rises above its design value, resulting in increased specific volume, and consequently, less steam passes through the motive nozzle.

An ejector may operate unstably if it is not supplied with sufficient energy to allow compression to its design discharge pressure. Unstable ejector operation is characterized by dramatic fluctuations in operating pressure. If the actual motive steam pressure is below design or its temperature above design, then, within limits, an ejector nozzle can be rebored to a larger diameter. The larger nozzle diameter allows more steam to flow through and expand across the nozzle. This increases the energy available for compression. If motive steam supply pressure is more than 20 - 30% above design, then too much steam expands across the nozzle. This tends to choke the diffuser. When this occurs, less suction load is handled by the ejector and suction pressure tends to rise. If an increase in suction pressure is not desired, then ejector nozzles must be replaced with ones having smaller throat diameters or the steam pressure corrected.

Steam quality is another important performance variable. Wet steam may be damaging to an ejector system. Moisture droplets in motive steam lines are accelerated to high velocities and become very erosive. Moisture in motive steam is noticeable when inspecting ejector nozzles. Rapidly accelerated moisture droplets erode nozzle internals. They etch a striated pattern on the nozzle diverging section and may actually wear out the nozzle mouth. Also, the inlet diffuser tapers and throat will have signs of erosion. On larger ejectors, the exhaust elbow at the ejector discharge can erode completely through. Severe tube impingement in the intercondenser can also occur but this is dependent upon ejector orientation. To solve wet steam problems, all lines up to the ejector should be well insulated. Also, a steam separator with a trap should be installed immediately before an ejector motive steam inlet connection. In some cases, a steam superheater may be required. Wet steam can also cause performance problems. When water droplets pass through an ejector nozzle, they decrease the energy available for compression. Furthermore, water droplets may vaporize within an ejector as temperature increases. Vaporized water droplets act as an additional load that the motive steam must entrain and compress. The effect is a decrease in load handling ability. With extremely wet steam, the ejector may even become unstable.

Maximum discharge pressure
The maximum discharge pressure (MDP), also shown on the performance curve, is the highest discharge pressure that an ejector has the ability to achieve with the given amount of motive steam passing through the steam nozzle. If the discharge pressure exceeds the MDP, the ejector will become unstable and break operation. When this occurs, a dramatic increase in suction pressure is common. As an example, when a system designed to produce 15 mm HgA pressure breaks operation, suction pressure sharply increases to 30 - 50 mm HgA. This often causes a tower upset. Therefore, it is of paramount importance to make sure ejectors do not exceed their MDP.

Since increasing the discharge pressure above the MDP causes a loss of performance, it seems logical that lowering the discharge pressure below the MDP should have the opposite affect. This, however is not the case. Ejectors with a compression ratio, discharge pressure divided by suction pressure, higher than 2:1 are called critical ejectors. Performance of a critical ejector will not improve if its discharge pressure is reduced. This is primarily due to the presence of the shock wave in the ejector diffuser throat.

Condensers
Component parts
Condensers are manufactured in three basic configurations: fixed tubesheet, U-tube or floating head bundle. Thermodynamically, these units perform identically. They differ only in ease of maintenance and capital cost. The fixed tubesheet unit, typically TEMA, AEM, BEM, AXM or BXM styles, has a bundle that is not removable from the shell. This unit is generally the least expensive to build. The major disadvantage of this type of unit is that the shellside of the condenser is not accessible for normal cleaning methods. The U-tube exchanger, TEMA, AEU or BEU, is the next most economical type of construction for a removable bundle. Since the bundle is completely removable from the shell, it allows thorough cleaning of the shellside as well as the tubeside. The major drawback to the U-tube unit is that the U-bend section of the tube can make

<table>
<thead>
<tr>
<th>Component</th>
<th>Flow rate</th>
<th>MW correction factor</th>
<th>Temp. correction factor</th>
<th>Equiv. flow</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water vapor</td>
<td>100 ppm</td>
<td>1.0</td>
<td>0.96</td>
<td>104.2 ppm</td>
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<tr>
<td>Air</td>
<td>20 ppm</td>
<td>1.25</td>
<td>0.96</td>
<td>16.7 ppm</td>
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<tr>
<td>Hydrocarbon</td>
<td>50 ppm</td>
<td>1.56</td>
<td>0.96</td>
<td>28 ppm</td>
</tr>
</tbody>
</table>

Total equiv. flow* = 148.8 ppm

* water vapour equivalent flow rate = (component flow rate) / (MW correction factor)(temp. correction factor)
difficult cleaning of tube internal surfaces. Floating head units, TEMA type AES, AET, AXS or AXT, are generally the most expensive. The floating head adds complexity and material to the return end of the condenser. These units are advantageous because they allow complete access for cleaning of both the shellside and the tubeside. Figure 6 indicates typical TEMA nomenclature for condenser designs.

**Operating principle**

The primary purpose of a condenser in an ejector system is to reduce the amount of load that a downstream ejector must handle. This greatly improves the efficiency of the entire system. Often condensers are analyzed like shell and tube heat exchangers which are common throughout refineries. Although vacuum condensers are constructed like these exchangers, their internal design differs significantly due to the presence of two phase flow and vacuum operation.

Vacuum condensers for crude tower applications generally have the cooling water running through the tubes. The condensing of the water vapor and hydrocarbons takes place on the shellside. Generally, the inlet stream enters through the top of the condenser. Once the inlet stream enters the shell, it spreads out along the shell and penetrates the tube bundle. A major portion of the condensibles contained in the inlet stream will change phase from vapor to liquid. The liquid falls by gravity and runs out of the bottom of the condenser and down the tail leg. The remainder of the condensibles and the noncondensibles are then collected and removed from the condenser through the vapor outlet.

Vapor is removed from the condenser in two ways. In larger units, approximately 30 in. in diameter and larger, a long air baffle is used. The long air baffle runs virtually the full length of the shell and is sealed to the shell to prevent bypassing of the inlet stream directly to the vapor outlet (Figure 7). This forces the vapors to go through the entire bundle before they can exit at the vapor outlet.

Similarly, smaller units use an up and over baffle arrangement to maximize vapor distribution in the bundle. In this configuration, the exiting vapor leaves the condenser on one end only. The vapors are forced through a series of baffles in order to reach the vapor outlet. Figure 8 illustrates a typical AEM cross-sectional drawing.

Both the long air baffle and the up and over baffles are normally located in the coldest cooling water pass in order to guarantee counter current flow, and cooling of vapors and noncondensibles below exiting water temperature and optimal heat transfer.

As mentioned previously, a condenser is designed to limit the load to the downstream ejector. In many cases, the load to a condenser is ten times the load to the ejector. Consequently any loss in condenser performance will have a dramatic affect on
the downstream ejectors. This makes the performance of ejectors very dependent on the upstream condensers.

The first intercondenser is the largest and most critical condenser from a design and operation standpoint. The pressure that the first intercondenser is designed to operate at is directly related to the maximum cooling water temperature for which the system is designed. The pressure inside the condenser must be high enough for condensation to occur. For instance, with 91 °F cooling water, an initial condensing temperature of approximately 115 °F is reasonable. This corresponds to a first stage intercondenser operating pressure of 76 mm Hg.

The equation for design of a vacuum condenser is the classic heat transfer relationship:

\[ Q = U \times A \times \text{LMTD} \]

where:

- \( Q \) = Amount of heat transfer required (btu/hr)
- \( U \) = Overall heat transfer rate (btu/hr ft \(^2\) °F)
- \( A \) = Surface area of the condenser (ft \(^2\))
- \( \text{LMTD} = \log \text{mean temperature difference} \) (°F)

During the design phase, all of these variables are fixed. \( Q \) is fixed by the amount of steam being used by the upstream ejector and the amount of load coming over from the tower. The amount of steam that an ejector uses is directly related to the compression ratio. Therefore, a high design cooling water temperature results in a high minimum first intercondenser pressure which results in a high steam usage for the first stage ejector.

The heat transfer rate is a function of cooling water flow, process side condensing characteristics and tube material. Normally the heat transfer rate is determined for the tubeside and shellside separately and then combined into an overall heat transfer rate. The overall heat transfer rate is then used in the above equation to calculate the required surface area.

The surface area is set by the number of tubes in the condenser. The tubes in most crude vacuum system condensers are 3/4 in. diameter tubes and the surface area is calculated based on the external surface area of the tube.

The LMTD is a thermodynamic quantity that is used to calculate the amount of heat that is given up. The LMTD is set by the cooling water inlet temperature, cooling water temperature rise and the shellside inlet and outlet temperatures.

Cooling water

When cooling water supply temperature rises above its design value, ejector system performance is penalized. A rise in cooling water inlet temperature decreases condensable available LMTD. When this occurs, the condenser will not condense enough and more vapors are carried out as saturated vapors with the noncondensible gases. As discussed in the preceding ejector section, this increased load to a downstream ejector cannot be handled by that ejector. Similarly, if cooling water flow rate falls below design values, a greater temperature rise across the condenser occurs. Even if cooling water is at its design inlet temperature, a greater temperature rise reduces available LMTD. Condensation efficiency is reduced and additional load is passed on to a downstream ejector. Losses in cooling water flow occur over time as more process equipment is added to a cooling water loop or system pressure drop rises and reduces capacity of cooling water pumps. Furthermore, reduction in cooling water flow lowers the heat transfer rate.

Lower than design inlet cooling water temperature does not have a negative affect. Actually it often removes system performance problems. Typically summer months place the greatest strain on an ejector system. It is at this point that cooling water is warmest and demands on the cooling tower are the greatest. During winter months, the lower inlet cooling water temperature increases the safety margin for condenser operation as LMTD is greater than the design value.

Fouling tubing

Intercondensers and aftercondensers are subject to fouling like all other refinery heat exchangers. This may occur on the tubeside, shellside or both. Fouling deters heat transfer and, at some point, may compromise system performance.

Cooling tower water on the tubeside is prone to biological fouling or fouling due to corrosion products. Vacuum condensers are always designed to include a margin for fouling. Over time, however, fouling deposits continue to accumulate and exceed the design value. When this occurs, condensation within the condenser is reduced. A good rule of thumb for tubeside fouling in the condenser is if you are unable to see the tube material, then the tubes are fouled.

On the shellside, hydrocarbon vapors, steam and noncondensibles are handled. Depending upon tower fractionation and the type of crude handled, a hydrocarbon film may develop on tube external surfaces. Also, during tower upsets, hydrocarbon liquids are carried over from the tower. During this type of upset it is common for hydrocarbons to bake on to external tubing surfaces. This hydrocarbon film on external tube surfaces reduces condensation efficiency and results in carryover of additional vapors to a downstream ejector.

Routine refinery procedures should include periodic cleaning of condenser bundles. These procedures must include a provision for cleaning both tube and shell-sides. A noticeable impact of fouling is increased cooling water pressure drop across the condenser or an increase in process side operating pressure. For ease of shellside cleaning a removable bundle should be used, TEMA, AXS or AXT.

Steel tubing

While steel tubing may be compatible with process vapors, noncondensibles and cooling water, periods of extended shutdown for routine maintenance, revamp, or even startup are a concern. It is during this period that steel tubing is exposed to air and moisture. This permits rust to develop and form a scale buildup. When the process is eventually started, the condensers may be severely fouled. Experience has shown that on occasion the fouling is so severe that the operation of the ejector system is well below design values. Modest savings in initial investment are quickly lost to reduced unit charge rates and/or product quality. It is for this reason that vacuum system manufacturers often caution against the use of steel tubing and suggest a nonferrous or stainless material.

Rating programs

Complexity of vacuum condenser design is of critical importance. Thus proprietary designs are developed and offered by vacuum equipment manufacturers. These proprietary designs must effectively manage heat transfer requirements and at the same time, be of proper internal configuration so as to minimize pressure drop. Another important aspect of design and internal configuration deals with assuring adequate noncondensible removal and eliminating the potential of noncondensible blanketing or pockets.

The proprietary design discussed here, has evolved and was developed from research, as well as ongoing evaluation and performance monitoring of condensers during operation. A vacuum system is very unforgiving to poorly designed condensers which will have a dramatic negative effect on vacuum levels maintained and fractionation achieved by the distillation tower.
Proprietary design procedures incorporate the following considerations:

- Condenser vapor inlet location and distribution area above the tube field so as to insure proper vapor entry to the shell and penetration into the tube field.
- Tube field layout and penetration areas to guarantee that flow distribution into the bundle is well maintained and pressure drop is held to a minimum.
- Noncondensible gas cooling section, where bulk condensate is separated from the vapor and final cooling to design saturation temperature is achieved.
- Bulk condensate and noncondensibles exit the shell at different locations and temperatures. In this way, noncondensibles and vapors are cooled below the condensate temperature to maximize condensation efficiency without contending with excessive condensate loading and associated thermal duty.
- Support plate spacing and bundle penetration areas to insure velocities are well below those necessary to establish vibration.
- Process vapors assessed to properly ascertain vapor/liquid equilibrium (VLE) conditions throughout the condensing regime.
- Condensing profile broken down into as many as fifty steps to properly determine the effective LMTD and VLE at each step.

Often proprietary designs are compared to those determined by computer programs available from institutional organizations, research companies or software companies. These generic programs do not properly model flow configurations typical of vacuum condensers. A number of organizations put forth excellent software to reliably predict performance of process heat transfer equipment, however, that same software should not be applied to exchangers designed for vacuum condensation. The software is unable to model internal configurations typical of vacuum condensers and they typically force condensate and noncondensibles to exit the same connection and be at the same temperature.

**Ejectors/condensers**

From the figures referenced above, it is understood that ejectors and condensers are staged in series with each other. Process vapors and noncondensibles flow in series from the tower to an ejector, then to an intercondenser, followed by another ejector, then to an intercondenser, etc. The purpose of an ejector is to entrain tower overhead vapors and noncondensibles, and then compress them to a higher pressure. Ultimately, via a series of staged ejectors, process fluids are brought to a pressure equivalent to atmospheric pressure or greater. For example, a vacuum tower is maintained at 10 mm Hg:

- 1st stage ejector compresses process fluid from 10 - 80 mm Hg.
- 2nd stage ejector compresses from 80 - 250 mm Hg.
- 3rd stage ejector compresses from 250 - 800 mm Hg.

The purpose of intercondensers, as mentioned previously, is to be positioned between ejector stages to condense as much steam and hydrocarbons as possible. By condensing steam and hydrocarbon vapors, the load handled by a downstream ejector is reduced. This maintains energy usage (motive steam consumption) for driving the ejectors, to a minimum.

**The ejector system**

**Type of tower**

As mentioned above, typical operating modes for a vacuum tower are classified as wet, damp or dry.

Wet towers have overhead loading characterized by substantial amounts of stripping steam plus typical amounts of coil steam to the fired heater. Operating pressure for a wet tower has a range of 50 - 65 mm Hg Abs at the tower top and a flash zone pressure of approximately 65 - 75 mm Hg Abs. With such moderate vacuum levels, often it is possible to have a precondenser between the vacuum tower and a two stage ejector system. The precondenser reduces loading to the ejector system by condensing substantial amounts of steam and hydrocarbon vapors, thereby reducing energy demands to operate the ejector system.

- A damp tower operates typically in the range of 15-25 mm Hg Abs at the tower top, with flash zone pressure of approximately 35 mm Hg Abs. Stripping steam is appreciably reduced and the ejector system is a three stage system.
- Dry towers operate between 5-15 mm Hg Abs at the tower top, flash zone pressure at 20 mm Hg Abs, and do not utilize stripping steam. Here again, it is customary to utilize 3 stage ejectors. It is not possible to operate at these pressures and utilize a precondenser. The operating pressure is below a level where cooling water is cold enough to induce condensation. There are cases of deep-cut operation where the pressure may be below 5 mm Hg Abs and a 4 stage ejector system is used. Here two ejector stages are in series ahead of the first intercondenser (Figure 9).

![Figure 9. Typical tower vacuum system configurations.](image-url)
Process conditions
These are very important for reliable vacuum system operation. Process conditions used in the design stage are rarely experienced during operation. Vacuum system performance may be affected by the following process variables, which may act independently or concurrently:

- **Noncondensible loading.** Vacuum systems are susceptible to poor performance when noncondensible loading increases above design. Noncondensible loading to a vacuum system consists of air leaking into the system, lightened hydrocarbons, and cracked gases from the fired heater. The impact of higher than design noncondensible loading is severe. As non-condensing loading increases, the amount of saturated vapors discharging from the condenser increases. The ejector following a condenser may not handle increased loading at the condenser design operating pressure. The ejector before the condenser is not designed for a higher discharge pressure. This discontinuity in pressure causes the first ejector to break operation. When this occurs, the system will operate unstably and tower pressure may rapidly rise above design values.

- **Noncondensible loadings must be accurately stated.** If not, any vacuum system will suffer performance shortcomings. If noncondensible loadings are consistently above design, then new ejectors are required. New condensers may be required depending on severity.

- **Condensible hydrocarbons.** Tower overhead loading consists of steam, condensible hydrocarbons and noncondensibles. As different crude oils are processed or refinery operations change, the composition and amount of condensible hydrocarbons handled by the vacuum system vary. A situation may occur where the condensible hydrocarbon loadings are so different from design that condenser or ejector performance is adversely affected. This may occur in a couple of different ways. If the condensing profile is such that condensible hydrocarbons are not condensed as they were designed to, then the amount of vapor leaving the condenser increases. Ejectors may not tolerate this situation, resulting in unstable operation. Another possible effect of increased condensible hydrocarbon loading is an increased oil film on the tubes. This reduces the heat transfer coefficient. Again, it may result in increased vapor and gas discharge from the condenser. Unstable operation of the entire system may also result. To remedy performance shortcomings, new condensers or ejectors may be necessary.

**Tower overhead loading.** In general, a vacuum system will track tower overhead loading as long as noncondensible loading does not increase above design. Tower top pressure follows the performance curve of the first-stage ejector. Figure 3 shows a typical performance curve. At light tower overhead loads, the vacuum system will pull tower top operating pressure down below design. This may adversely affect tower operating dynamics and pressure control may be necessary. Tower pressure control is possible with multiple element trains. At reduced overhead loading, one or more parallel elements may be shut off. This reduces handling capacity, permitting tower pressure to rise to a satisfactory level. If multiple trains are not used, recycle control is another possible solution. Here, the discharge of an ejector is recycled to the system suction. This acts as an artificial load, driving the suction pressure up. With a multiple-stage ejector system, recycle control should be configured to recycle the load from before the first intercondenser back to system suction (Figure 10). This way, noncondensible loading is not allowed to accumulate and negatively impact downstream ejectors.

- **System back pressure.** Vacuum system back pressure may have an overwhelming influence on unsatisfactory performance. Ejectors are designed to compress to a design discharge pressure (MDP). If the actual discharge pressure rises above design, the ejectors will not have enough energy to reach the higher pressure. When this occurs, the ejector breaks operation and there is a sharp increase in suction pressure. When back pressure is above design, possible corrective actions are to lower the system back pressure, rebore the steam nozzle to permit the use of more motive steam or install a completely new ejector.

**Installation**
Sufficient clearance should be provided to permit removal of the motive chest which contains the motive nozzle which protrudes into the suction chamber. The ejector may be installed in any desired position. If the ejector is pointed vertically upward, a drain must be present in the motive chest or in the suction piping to drain any accumulated liquid. This liquid will act as load until it is flashed off, giving a false performance indication. The liquid could also freeze and cause damage. The motive line size should correspond to the motive inlet size. Oversized lines will reduce the motive velocity and cause condensation. Undersized lines will result in excessive line pressure drop and, thus, potential low pressure motive to nozzle. The motive fluid lines should be insulated.

The suction and discharge piping should match or be larger than that of the equipment. A smaller size pipe will result in pressure drop possibly causing a malfunction or reduction in performance. A larger pipe size may be required depending on the length of run and fittings present. Appropriate line loss calculations should be checked. The piping should be designed so that there are no loads (forces and moments) present that may cause damage. Flexible connections or expansion joints should be used if there is any doubt in the load transmitted to the suction and discharge flanges. If the system vent is designed to exhaust to a hotwell, the pipe should be submerged to a maximum of 12 in. The discharge

![Figure 10. Recycle control for maintaining tower pressure.](image)
exhausts to atmosphere, the sound pressure level should be checked for meeting OSHA standards, paragraph 1910.95 and Table G-12 and/or the local standards.

A thermostatic type condensate trap should be avoided since they have a tendency to cause a surge or loss of steam pressure when they initially open. This could cause the ejector to become unstable.

Operation

Start-up

The ejector motive line should be disconnected as near as possible to the motive inlet and the lines blown clear. This is extremely important on new installations where weld slag and chips may be present and scale particles could exist. These particles could easily plug the motive nozzle throats. If a strainer, separator, and/or trap is present they should be inspected and cleaned after the lines are blown clear. The vapor outlet of the aftercondenser and condensate outlets should be open and free of obstructions and the cooling medium should be flowing to the condenser(s).

All suction and discharge isolating valves, if present, should be opened. If the unit has dual elements with condensers present, ensure the condenser is designed for both elements operating. If the condenser has been designed for one element operating, the suction and discharge valves should be opened to only one element (the other element being isolated).

The motive valve to the last ejector stage ('Z' stage) should then be fully opened. For optimum performance during an evacuation cycle the motive valves should always be opened starting with the 'Z' stage and proceeding to the 'Y', 'X', etc. stages. If a pressure gauge is present near the motive inlet, the reading should be taken to ensure the operating pressure is at or slightly above that for which the unit is designed. The motive pressure gauge should be protected with a pigtail to insure protection of the internal working parts of the gauge. The design operating pressure is stamped on the ejector nameplate.

Shutdown

There are two procedures to be considered when shutting down: method A is appropriate if it is desired to maintain the vacuum upstream of the first stage ejector (an isolating valve has to be present at suction) rather than allow pressure to rise to atmospheric pressure, in which case the valves should be closed in the following order:

- Close 1st stage suction valve.
- Close 1st stage motive inlet valve.
- Close 2nd stage suction valve.
- Close 2nd stage motive valve.
- Close second stage motive inlet valve.
- Close 2nd stage discharge valve (if present).

If there are more than two stages, then the second stage motive inlet valve should be closed on all ejectors before the second stage discharge valve is closed. If the system contains an isolating valve at the first stage suction only, the procedure would be to close this valve and then either shut off the motive to all ejectors at once or shut them off by stages starting at the first stage. When all the motive valves have been shut off, the cooling medium may be turned off. If the unit is going to be shut down for a short period of time to service the ejectors or for some other reason, it is not necessary to shut off the cooling medium. Energy savings

should be considered when making this decision. If the unit is going to be down and freezing of the cooling medium is possible, then measures must be taken to prevent freezing or the unit drained as much as possible to prevent damage. Allowing a small amount of coolant to continuously flow will usually prevent freezing.

Method B is employed if it is not required to maintain a vacuum upstream of the first stage ejector and the valves should be closed in the following order:

- Close motive valve to all ejectors or close the motive valve(s) to each individual stage starting at first stage and continue on to second, etc.
- The cooling medium may be turned off as explained in the preceding paragraphs.

Switching ejector elements

Should it become necessary or desirable to shift from one two stage element to another while the unit is in operation, then the procedure is as follows:

- The standby Z stage ejector discharge valve (if provided) should be opened.
- The Z stage motive valve should then be opened.
- The Z stage suction valve should then be opened. When this has been accomplished, this standby Z stage ejector begins to take suction from the intercondenser along with the other Z stage element.
- The Y stage discharge valve on the standby element should then be opened.
- This is to be followed by opening the Y stage motive valve.
- The Y stage suction valve should then be opened. At this point both two-stage elements are in parallel operation. The procedure then continues as normal. The operating element can now be secured by closing the valves as follows:

- Close 1st stage suction valve.
- Close 1st stage motive valve.
- Close 2nd stage suction valve.
- Close 1st stage discharge valve.
- Close 2nd stage motive valve.

![Figure 11. Case study vacuum system.](image-url)
Close 2nd stage discharge valve (if provided). Again the sequence then continues as normal.

**Operating survey**

The goal here is to introduce a systematic way to troubleshoot a crude vacuum system. The first task is to review design data and then go out into the field and take data. This leads to the most important part of vacuum system troubleshooting: how and what data should be taken. Figure 11 shows the appropriate test points for a three stage crude vacuum system. The following test points are mandatory for proper system troubleshooting:

- Suction and discharge pressure on each ejector.
- Motive steam pressure at each ejector.
- Cooling water inlet and outlet pressures for all condensers.
- Cooling water inlet and outlet temperatures for all condensers.

It is essential that all of these readings are accurate. The most common cause of misdiagnosing vacuum system problems is inaccurate or inconsistent measurements.

For this reason, certain guidelines must be followed. Accurate suction and discharge pressures at each ejector are the most important and most difficult readings to take. All ejector suction and discharge pressures, except for the last stage discharge pressure, will be in the range from 1 to 400 mm HgA. Measuring pressure in this range requires a high accuracy absolute pressure gauge. Wallace & Tiernan absolute pressure gauges are commonly used. This gauge should not be permanently mounted to the system. It should be kept in a lab until it is needed. All absolute pressure measurement devices are delicate and prone to being knocked out of calibration by process vapors and liquids. A common compound pressure gauge with a range of 30 in. HgV/0/30 psig is often used by refinery personnel to take these measurements. This type of gauge is simply not accurate enough to yield useful vacuum measurements.

The motive steam pressure and cooling water inlet and outlet pressures should be measured with a properly ranged and calibrated pressure gauge. The cooling water temperatures should be taken with a bi-metallic thermometer using thermowells. All of the vacuum, motive, steam, cooling water pressure and temperature measurements should be taken with one instrument. For instance, the steam pressure measurement should be taken at the first stage ejector. The same gauge should then be physically moved to the second stage ejector and then to the third stage ejector. This eliminates any possible difference in gauges caused by wear, over pressurization, shock, etc. Quite often, small ball valves are permanently added to the equipment to facilitate this type of testing.

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<th>Table 2. Case studies</th>
<th>Description</th>
<th>Design</th>
<th>Case 1</th>
<th>Case 2</th>
<th>Case 3</th>
<th>Case 4</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
</tr>
<tr>
<td>P1</td>
<td>1st stage suction press. (mm HgA)</td>
<td>20</td>
<td>50</td>
<td>62</td>
<td>30</td>
<td>56</td>
</tr>
<tr>
<td>P2</td>
<td>1st stage discharge press. (mm HgA)</td>
<td>0.3</td>
<td>90</td>
<td>102</td>
<td>60</td>
<td>105</td>
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<tr>
<td>P3</td>
<td>2nd stage suction press. (mm HgA)</td>
<td>79</td>
<td>92</td>
<td>98</td>
<td>77</td>
<td>104</td>
</tr>
<tr>
<td>P4</td>
<td>2nd stage discharge press. (mm HgA)</td>
<td>292</td>
<td>285</td>
<td>320</td>
<td>280</td>
<td>280</td>
</tr>
<tr>
<td>P5</td>
<td>3rd stage suction press. (mm HgA)</td>
<td>277</td>
<td>275</td>
<td>305</td>
<td>271</td>
<td>272</td>
</tr>
<tr>
<td>P6</td>
<td>3rd stage discharge press. (psig)</td>
<td>4.8</td>
<td>4.4</td>
<td>4.5</td>
<td>4.6</td>
<td>4.1</td>
</tr>
<tr>
<td>P7</td>
<td>1st stage motive press. (psig)</td>
<td>140</td>
<td>145</td>
<td>143</td>
<td>146</td>
<td>141</td>
</tr>
<tr>
<td>P8</td>
<td>2nd stage motive press. (psig)</td>
<td>140</td>
<td>145</td>
<td>143</td>
<td>145</td>
<td>132</td>
</tr>
<tr>
<td>P9</td>
<td>3rd stage motive press. (psig)</td>
<td>140</td>
<td>144</td>
<td>146</td>
<td>145</td>
<td>143</td>
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<table>
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<tr>
<th>Condensers</th>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>P10</td>
<td>1st IC CW inlet press. (psig)</td>
<td>-</td>
<td>86</td>
<td>60</td>
<td>62</td>
<td>51</td>
</tr>
<tr>
<td>T1</td>
<td>1st IC CW inlet temp. (°F)</td>
<td>91</td>
<td>92</td>
<td>76</td>
<td>85</td>
<td>85</td>
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<tr>
<td>P11</td>
<td>1st IC CW outlet press. (psig)</td>
<td>-</td>
<td>61</td>
<td>55</td>
<td>55</td>
<td>46</td>
</tr>
<tr>
<td>T2</td>
<td>1st IC CW outlet temp. (°F)</td>
<td>112</td>
<td>98</td>
<td>97.5</td>
<td>102.5</td>
<td>109</td>
</tr>
<tr>
<td>1st IC CW ΔP (psig)</td>
<td>4.8</td>
<td>5</td>
<td>5</td>
<td>8</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>1st IC CW ΔT (°F)</td>
<td>21</td>
<td>16</td>
<td>21.5</td>
<td>16.5</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>P12</td>
<td>2nd IC CW outlet press. (psig)</td>
<td>-</td>
<td>56</td>
<td>49.5</td>
<td>47.6</td>
<td>41</td>
</tr>
<tr>
<td>T3</td>
<td>2nd IC CW outlet temp. (°F)</td>
<td>117.1</td>
<td>105</td>
<td>103</td>
<td>106</td>
<td>114</td>
</tr>
<tr>
<td>2nd IC CW ΔP (psig)</td>
<td>5.1</td>
<td>5</td>
<td>5.5</td>
<td>7.5</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>2nd IC CW ΔT (°F)</td>
<td>6</td>
<td>7</td>
<td>6.6</td>
<td>6.6</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>P13</td>
<td>A/C CW outlet press. (psig)</td>
<td>-</td>
<td>50</td>
<td>44.5</td>
<td>40.5</td>
<td>35.5</td>
</tr>
<tr>
<td>T4</td>
<td>A/C CW outlet temp. (°F)</td>
<td>122.6</td>
<td>110</td>
<td>108</td>
<td>110</td>
<td>120</td>
</tr>
<tr>
<td>A/C CW ΔP (psig)</td>
<td>5.5</td>
<td>6</td>
<td>5</td>
<td>7</td>
<td>5.5</td>
<td></td>
</tr>
<tr>
<td>A/C CW ΔT (°F)</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>3.5</td>
<td>5</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 12A. 1st stage ejector performance curve.**

**Figure 12B. 2nd stage ejector performance curve.**
Table 2 is a compilation of design and test data taken for the three stage crude system shown in Figure 11. The column marked 'Design' shows the design values for all the test points. The design suction, discharge and motive pressures, P1-9, are all taken from the system performance curve shown in Figure 12. The ejector discharge pressures are calculated from the curve assuming a maximum pressure drop of approximately 5% across each condenser. The design values for condenser inlet and outlet cooling water temperature and cooling water pressure drop, Δp, are obtained from the manufacturer's condenser data sheets. As shown, there are no design values given for the cooling water inlet and outlet pressures. For design and troubleshooting the only important number is the pressure loss across the condenser, not the actual pressure.

Measurement data can then be compared to the design data. This is done using the system performance curve and data sheets. It is often very helpful to be able to compare new data to baseline data taken when the system was operating correctly.

Case studies 1 to 4 represent examples of different types

Table 3. Ejector evaluation

<table>
<thead>
<tr>
<th>Problem</th>
<th>Effect</th>
<th>Corrective action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lower than design motive steam pressure</td>
<td>Poor ejector performance</td>
<td>Raise steam pressure or bore steam nozzles.</td>
</tr>
<tr>
<td>Higher than design motive steam pressure</td>
<td>Reduced ejector capacity and wastes steam. Reduce motive pressure or replace steam nozzles with new nozzles designed for a higher steam pressure.</td>
<td></td>
</tr>
<tr>
<td>Higher than design steam temperature (50 °F or more)</td>
<td>Poor ejector performance</td>
<td>Raise steam pressure or bore steam nozzles.</td>
</tr>
<tr>
<td>Higher than design discharge pressure</td>
<td>Poor ejector performance</td>
<td>Look downstream for problems, for example:</td>
</tr>
<tr>
<td>Low ejector discharge temperature</td>
<td>Reduced ejector capacity or poor performance. Insulate steam line. Add moisture separator in motive steam line.</td>
<td></td>
</tr>
<tr>
<td>Higher than design suction pressure</td>
<td>Greater than design load or mechanical problems with ejector. Either add more steam or replace steam nozzle. Inspect internal dimensions and replace if necessary. Tighten steam nozzle to steam chest.</td>
<td></td>
</tr>
</tbody>
</table>

Table 4. Condenser evaluation

<table>
<thead>
<tr>
<th>Problem</th>
<th>Effect</th>
<th>Corrective action</th>
</tr>
</thead>
</table>
| High ΔP across shellside (As a rule of thumb, normally ΔP should be 5% of absolute design operating pressure or less) | Poor condenser performance:  
  * Shell side or tube side fouling.  
  * Cooling water temperature higher than design.  
  * Low cooling water flowrate.  
  * Higher than design condensible hydrocarbon (approx. 20 - 30% above design). | Clean tubes.  
  Reduce temperature. Increase cooling condenser. Increase condenser. Increase cooling water flow. Reduce hydrocarbon load or larger condenser and downstream ejector required. |
| Higher than design tubeside ΔT.              | Poor condenser performance:  
  * Tube side fouling.  
  * Higher than design cooling water flow. | Clean tubes.  
  Increase flowrate. Increase cooling water flowrate or replace condenser. |
| High vapor outlet temperature                 | Poor condenser performance.  
  * Low cooling water flow.  
  * Higher than design duty. | Tube fouling.  
  Increase cooling water flowrate or replace condenser. Possible internal bypassing. Check with manufacturer. Downstream ejector not functioning and backstreaming. |
of common performance problems. In each case, a different problem was found with the equipment. After each case has been discussed, there will be an additional section on how mechanical failures can also contribute to the symptoms shown.

Case study 1:
foiled condenser
The most common performance problem with steam ejector systems is lower than design steam pressure. For this reason, motive steam pressure is always the first data...
steam pressure is always the first data that should be examined. In this case, the motive steam pressures at each ejector, P7-9, are all above design and should not pose any performance problems. Next, the ejector suction and discharge pressures are examined, starting with the third stage ejector. The process begins with the last stage because if that is not working, then the other stages will not work either.

Here, the third stage discharge pressure, P6, and third stage suction pressure, P5, are both below design. Thus, the third stage ejector is operating correctly and its load must be within design limits. Since the third stage ejector load is within design limits, the second intercondenser must be working properly. Next, the second stage ejector discharge pressure, P4, is examined. It is also below design, indicating an acceptable shellside ΔP of 3.5%. Remember, pressure drop across a vacuum condenser should be less than 5% of its operating pressure.

Moving to the second stage ejector suction, P3, the system's problems begin to show up. P3 is 13 mm Hg higher than design. It is not possible for the first stage ejector to compress its load to 96 mm Hg Abs, 13 mm Hg greater than the 83 mm Hg Abs design, and still maintain a suction pressure of 20 mm Hg Abs. The higher than design first stage discharge pressure is causing the first stage ejector to break operation. The logical cause of the high second stage ejector suction pressure is a fouled first intercondenser. To confirm this, the cooling water data is examined.

The cooling water pressure drop on all three condensers is normal, indicating cooling water flow rate is approximately at design. The cooling water temperature rise is low across the first intercondenser and high across the second intercondenser. The low temperature change on the first intercondenser indicates that the cooling water is not absorbing as much heat as it should and therefore, must be fouled. As previously discussed, a fouled condenser allows greater vapor carry over to the downstream ejector. This accounts for the high second stage ejector suction pressure and high second intercondenser cooling water temperature rise.

Case study 2: excessive noncondensible loading
Following the same thought process as case study 1, motive steam pressure is not a problem. The third stage ejector discharge pressure is also under design. It is noted that the third stage ejector suction pressure is higher than design, measured at 305 mm Hg Abs versus a design of 277 mm Hg Abs. This appears to affect first and second stage ejector performance.

Possible causes of an elevated suction pressure are cooling water flow rate below design, cooling water inlet or outlet temperature greater than design, condenser fouling or higher than design loading to the ejector. Reviewing cooling water data suggests no abnormalities, i.e. pressure drop across each condenser seems acceptable and cooling water temperatures are below design values. With cooling water pressure drop and temperature rise at each condenser close to design values, fouling may be ruled out. The remaining possible cause is an increased load to the ejector.

Common performance problems arise when noncondensible gas loading exceeds the design value. Higher non-condensible loading results in increased loading to downstream ejectors. This is due to a higher mass flow rate of noncondensibles plus their associated vapors of saturation.

The elevated pressure at the third stage ejector suction causes the second stage to break operation. Again, this is because the second stage ejector is unable to compress its load to a pressure greater than 292 mm Hg Abs. Therefore, there is an increase in the suction pressure of the second stage as it breaks operation. This, in turn, forces the first stage to break operation and the suction pressure to the system increases from 20 mm Hg Abs to 62 mm Hg Abs.

Case study 3: excessive condensible loading
This case is characterized by a modest loss in lower top pressure. Once again, the steam pressure to each ejector is satisfactorily above design. The third stage ejector suction and discharge pressures are below design. The second stage ejector suction and discharge pressures are also below normal, as is the first stage ejector discharge pressure. The only pressure that is abnormal is the first stage ejector suction pressure.

The cooling water data indicates all three condensers have higher than design cooling water pressure drops and lower than design temperature rises. This indicates that: the high cooling water pressure drop is an indication of either fouling or high cooling water flow rate. The low ΔT indicates that either the condensers are fouled or that there is a high cooling water flow rate. The previous analysis of the suction pressures of the second and third stage ejectors show no signs of fouling, i.e. elevated suction pressures. The conclusion must be that there is a higher than design cooling water flow rate to the condensers. Higher cooling water flowrate does not affect ejector system performance. The elevated first stage suction pressure and tower top pressure must be the result of a high condensible load causing the ejector to run out further out on its curve.

Case study 4: low motive steam pressure
Using the same method as previous case studies provides a quick answer to this performance problem. The steam pressure on the second stage ejector is below design. As discussed earlier, this will cause the second stage to break operation. When this second stage ejector breaks operation, its suction pressure rises above the maximum discharge pressure of the first stage ejector. This results in broken operation for the first stage ejector and increased tower top pressure. This situation will correct itself if the second stage ejector steam pressure is increased.

Mechanical problems
Now that examples of how process conditions, fouling and utilities will affect system performance have been seen, it needs to be understood what affect mechanical problems will have on a system. A common mechanical problem is a loose steam nozzle. When a steam nozzle becomes loose it begins to leak steam across the threads. The leaking steam then becomes load to the ejector. If the loose nozzle occurs in the first stage ejector the affect will be an overloaded first stage ejector. If the leak occurs in the
second or third stage ejector, the data will look similar to a fouled condenser. Inspection of ejector internals should be done periodically. Proper cross-sectional area and smooth internal parts are important. The ejector manufacturer will provide the diameter of the motive nozzles and diffuser throats. If internal surfaces show signs of erosion or corrosion, or if the two key diameters have increased by more than 4%, it may be necessary to replace the ejector. Product build up within an ejector similarly affects performance in an adverse way.

Condenser condensate drain legs function as gravity drains. The height of the drain leg must be sufficient to overcome the elevation of liquid maintained within the drain leg due to the pressure differential between condensate receiver and the condenser. If the leg is too short, the condenser will flood. If the drain leg becomes plugged, the condenser may flood. A flooded condenser performs poorly and broken ejector operation is a common result.

**Conclusion**

Ejector systems support vacuum tower operation. Proper operation of an ejector system is important; without it, the vacuum tower performance is not optimal. When tower pressure increases above design operating pressure, flash zone pressure increases proportionally. The consequence of higher flash zone pressure is reduced vacuum gas oil yields and increased vacuum resid. When charge rates to the tower are less than design, the ejector system will pull the tower to a lower pressure. Lower pressure in the tower may adversely affect tower hydraulics and cause flooding. This will affect vacuum gas oil quality. With annual performance evaluations of ejector systems, improved product quality, increased unit throughput or reductions in operating costs can often be realised.